

Redressal of Complaints

1. In case any of our customers is having any complaint about Banking Services of The Chembur Nagarik Sahakari Bank Ltd., s/he is requested to approach concern Branch Manager to resolve the matter at first place.

If any customer is not satisfied with reply the customer is requested to follow the established escalation levels given below

2. Admin/Nodal Manager
101-103, Rudresh Commercial Complex,
Nr. Dr. Ambedkar Garden,
Chembur, Mumbai – 400 071
Tel. (022) 2527 6108/09
3. Banking Ombudsman
Logdge your Complaint at
<https://cms.rbi.org.in>
Centralised Receipt and Processing Centre (CRPC)
Reserve Bank of India, 4th Floor,
Sector 17, Chandigarh – 160017
RBI Contact Centre : 14448